

Designation	Description
Identity and contact details of the controller	PHOENIX CONTACT ELECTRONICS GmbH Dringenuer Straße 30 31812 Bad Pyrmont Germany Tel.: +49 52 81 946-0 Fax: +49 52 81 946-1111 service-desk@phoenixcontact.com
Contact details of the data protection officer	Phoenix Contact GmbH & Co. KG attn. Data Protection Officer Flachsmarktstr. 8 32825 Blomberg Germany Fax.: +49 5235 3-40555 datenschutz@phoenixcontact.com
The purposes of the processing for which the personal data are intended	Use of the Knowledge Base with the services provided there.
Legal basis for the processing	Art. 6 (1) (b) GDPR Necessary to use the Knowledge Base
Categories of personal data that are processed	System log data (eg IP address) Anonymous (no personal reference possible): Search queries including the entered search terms and search filters, calls and runs of decision trees including the answers given and solutions chosen, downloading or displaying of documents
Source (origin) of the data	From the data subject
Recipient(categories) of the data	As part of the administration of the system, companies in the Phoenix Contact Group may access the data. Apart from that, there will be no transfer of your data to third parties. Service providers who support us in the administration of the website may have access to your data. However, these service providers are obliged by data protection law- compliant agreements (agreement for contract order processing) to not use these data for own purposes.
Transfer of data to a third country or an international organization and the associated safeguards to protect the data	It is not intended to transmit the data to third countries.
Storage duration of the data	System log data that would enable a personal reference and that are not required for Phoenix Contact internal billing purposes will be deleted after 6 months at the latest. Billing data will be deleted after the expiry of the statutory retention period of 10 years.

*) in accordance with Article 13 and 14 EU General Data Protection Regulation (GDPR)

Designation	Description
Rights of the data subjects <ul style="list-style-type: none">• to access• to rectification, erasure or restriction of processing• to object to the processing• to data portability	If the respective legal requirements are met, you are entitled to the following rights: Right to have access to your data that we store; rectification, erasure, restriction of processing your data or the right to object to the processing, as well as data portability.
Right to lodge a complaint	If you are of the opinion that the processing of your personal data is unlawful, you have the right to lodge a complaint with a competent data protection supervisory authority.
Legal or contractual necessity to provide the data, as well as any consequences of failure to provide the data	Without the processing of your data, in particular the IP address, it is not possible to use the Knowledge Base.
Automated decision-making / Profiling	There will be no automated decision-making or profiling based on your collected data.

Updated: June 2018

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