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To Our Valued Customers and Distributors:

It has been over four months since the COVID-19 crisis began to affect our business operations mutually. Over this period, all of us have gained valuable experience on how digital tools can augment typical business practices. In parallel, the pandemic has cemented the necessity to partner with organizations and people that are committed to working together in good and bad times.

As we collectively begin to safely and sustainably return our businesses to more desirable levels, I want to provide an update on the current state of Phoenix Contact's operations in the USA and around the globe. I am pleased to report that our manufacturing and logistics activities in the USA are fully operational and performing at pre-crisis levels. We continue to deploy every effort to maintain a safe and healthy work environment, including having the vast majority of our Harrisburg office personnel work from home to minimize the risk of virus exposure on campus. Similarly, our global production and logistics operations are running at full capacity.

Indeed, we understand that the road back to any true business normalcy will be long and challenging. You have our commitment to being rigorous and resolute in doing everything in our control to serve your business needs.

From everyone at Phoenix Contact, I want to thank you for allowing us to serve you and for placing your trust and confidence in us.

Best regards and be well!

Kevin A. Zak
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