

**Information on the processing of personal data *
when contacting us**



| Designation | Description |
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| Identity and contact details of the controller (headquarters) | Phoenix Contact GmbH & Co. KG Flachsmarktstr. 8 32825 Blomberg Germany Tel.: +49 5235 3-00 Fax.: +49 5235 3-41200 info@phoenixcontact.com |
| Identity and contact details of the controller (Croatian sales subsidiary) | PHOENIX CONTACT d.o.o. Capraška ulica 6. 10000 ZAGREB Tel. +385 1 645 8990 Fax +385 1 645 8991 info@phoenixcontact.hr |
| Contact details of the data protection officer | PHOENIX CONTACT d.o.o. Krunoslav Kršek Capraška ulica 6. 10000 ZAGREB kkrsek@phoenixcontact.hr |
| The purposes of the processing for which the personal data are intended | Your personal data, which you make available to us when making general contact, e.g. by calling or faxing our head office, sending an e-mail to our info@ e-mail addresses or using the various contact forms on our website, will be used to process your specific request to us. |
| Legal basis for the processing | Art. 6 (1) (b) GDPR Necessary to process your request. |
| Categories of personal data that are processed | Depending on the contact method or contact form, necessary or optional entry: <ul style="list-style-type: none"> • Name, company • Address, contact details such as e-mail address, telephone, fax • Depending on the context and where applicable, additional fields for specifying your request or free text • System log data that is collected when you call, fax or e-mail us or fill out a contact form on the website, such as IP address, date/time. |
| Source (origin) of the data | From the data subject |
| Recipient(categories) of the data | If need be, other companies of the Phoenix Contact Group if this is necessary to process your request. |

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| <p>Transfer of data to a third country or an international organization and the associated safeguards to protect the data</p> | <p>It is not intended to transmit the data to third countries unless it is necessary for the processing of your request.</p> <p>If you submit your request from a third country, your request will be forwarded to the local Phoenix Contact company. A transfer to this country will then be necessary to process your request.</p> <p>To protect the data within the Phoenix Contact group companies, there is an international Phoenix Contact data protection framework agreement based on the EU standard contractual clauses joined by all relevant Phoenix Contact companies worldwide.</p> |
| <p>Storage duration of the data</p> | <p>Depending on the content of your request, different retention periods may apply to your data. These can be up to 10 years in individual cases, provided that your request is relevant under commercial or tax law.</p> <p>The form data that you entered on the website will be deleted automatically after 12 months (calculated from the end of the current calendar year).</p> |
| <p>Rights of the data subjects</p> <ul style="list-style-type: none"> • to access • to rectification, erasure or restriction of processing • to object to the processing • to data portability | <p>If the respective legal requirements are met, you are entitled to the following rights: Right to have access to your data that we store; rectification, erasure, restriction of processing your data or the right to object to the processing, as well as data portability.</p> |
| <p>Right to lodge a complaint</p> | <p>If you believe the processing of your personal data is unlawful, you have the right to lodge a complaint with a competent data protection supervisory authority.</p> |
| <p>Legal or contractual necessity to provide the data, as well as any consequences of failure to provide the data</p> | <p>Your data are necessary to process your contact. Without your data, processing is not possible.</p> |
| <p>Automated decision-making / Profiling</p> | <p>There will be no automated decision-making or profiling based on your collected data.</p> |

Updated: March 2019