

**Information on the processing of personal data *
when using surveys**



Designation	Description
Identity and contact details of the controller	PHOENIX CONTACT d.o.o. Capraška ulica 6. 10000 ZAGREB Tel. +385 1 645 8990 Fax +385 1 645 8991 info@phoenixcontact.hr
Contact details of the data protection officer	PHOENIX CONTACT d.o.o. Krunoslav Kršek Capraška ulica 6. 10000 ZAGREB kkrsek@phoenixcontact.hr
The purposes of the processing for which the personal data are intended	Your personal data, which you provide to us when participating in a survey, are used to process the respective survey. In this context, the sending of personalized survey links only serves to send an individual reminder email. We use the survey results to improve our service and optimize our offer.
Legal basis for the processing	Art. 6 (1) (b) GDPR (Required to participate in the survey)
Categories of personal data that are processed	Depending on the survey, required or optional entries as well as stored data are: <ul style="list-style-type: none"> • Name • E-mail address • Postal address • Country • Answers in the survey • Depending on the context, where necessary additional fields to specify your request or free text • Log data generated when completing the survey, such as IP address, date/time of execution, web browser user agent, type of device.
Source (origin) of the data	From the data subject
Recipient(categories) of the data	Other companies of the Phoenix Contact Group if necessary to process the survey.
Transfer of data to a third country or an international organization and the associated safeguards to protect the data	The survey system is operated in our subsidiary in the US. To protect the data, we have a data protection framework agreement with our subsidiary based on the EU standard contractual clauses.
Storage duration of the data	Your survey data entered as well as the log data are deleted after 12 months (counted from the end of the current calendar year).

*) in accordance with Article 13 and 14 EU General Data Protection Regulation (GDPR)

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Rights of the data subjects <ul style="list-style-type: none">• to access• to rectification, erasure or restriction of processing• to object to the processing• to data portability	If the respective legal requirements are met, you are entitled to the following rights: Right to have access to your data that we store; rectification, erasure, restriction of processing your data or the right to object to the processing, as well as data portability.
Right to lodge a complaint	If you are of the opinion that the processing of your personal data is unlawful, you have the right to lodge a complaint with a competent data protection supervisory authority.
Legal or contractual necessity to provide the data, as well as any consequences of failure to provide the data	Your data are necessary to participate in the survey and the subsequent evaluation. Without your data, participation in a survey is not possible.
Automated decision-making / Profiling	There will be no automated decision-making or profiling based on your collected data.

Updated: June 2018

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