

**Information on the processing of personal data \*  
within order processing**



Designation	Description
Identity and contact details of the controller	PHOENIX CONTACT d.o.o. Capraška ulica 6. 10000 ZAGREB Tel. +385 1 645 8990 Fax +385 1 645 8991 <a href="mailto:info@phoenixcontact.hr">info@phoenixcontact.hr</a>
Contact details of the data protection officer	PHOENIX CONTACT d.o.o. Krunoslav Kršek Capraška ulica 6. 10000 ZAGREB <a href="mailto:kkrsek@phoenixcontact.hr">kkrsek@phoenixcontact.hr</a>
The purposes of the processing for which the personal data are intended	Execute a contractual relationship with a customer for the supply of goods and services and for handling transports / returns / complaints / escalation management as well as payment transactions.
Legal basis for the processing	Art. 6 (1) (b) GDPR
Categories of personal data that are processed	Name, address (customer, delivery address, billing address), contact details (telephone, fax, e-mail), bank details Results of the sanction list checks
Source (origin) of the data	From the data subject
Recipient(categories) of the data	Service areas of the parent company if necessary to fulfil the agreement. Subcontractors needed in individual cases to process the business transaction, such as transport service providers, authorities, etc.
Transfer of data to a third country or an international organization and the associated safeguards to protect the data	We do not transmit your data to third countries.
Storage duration of the data	Statutory retention period according to legal provisions pursuant to the German Commercial Code and tax law, usually 10 years.
Rights of the data subjects <ul style="list-style-type: none"> <li>• to access</li> <li>• to rectification, erasure or restriction of processing</li> <li>• to object to the processing</li> <li>• to data portability</li> </ul>	If the respective legal requirements are met, you are entitled to the following rights: Right to have access to your data that we store; rectification, erasure, restriction of processing your data or the right to object to the processing, as well as data portability.
Right to lodge a complaint	If you are of the opinion that the processing of your personal data is unlawful, you have the right to lodge a complaint with a competent data protection supervisory authority.

\*) in accordance with Article 13 and 14 EU General Data Protection Regulation (GDPR)

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Designation	Description
Legal or contractual necessity to provide the data, as well as any consequences of failure to provide the data	The processing of the personal data mentioned here is essential for executing the contractual relationship or is required by law.  Without these data we cannot process business transactions.
Automated decision-making / Profiling	There will be no automated decision-making or profiling based on your collected data.

Updated: May 2018

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